

## **OBSERVATION REPORT #67**

### **Certain Carrier-to-Carrier (C2C) Reports were not delivered on-time to KPMG Consulting by Verizon-NJ.**

#### **Issue**

Verizon-New Jersey generates two types of monthly Carrier-to-Carrier Reports – a CLEC Aggregate and a KPMG Consulting CLEC Specific Report. These reports are to be delivered by the 25<sup>th</sup> day of the following month, or next business day after if the 25<sup>th</sup> falls on a weekend or holiday. KPMG Consulting received the June, July, August and October 2000 CLEC Aggregate Carrier-to-Carrier reports after the 25<sup>th</sup> of the following month. The September and October KPMG Consulting Specific Carrier-to-Carrier reports were also delivered late.

The tables below list the Carrier-to-Carrier Reports delivered later than the 25<sup>th</sup>, or next business day, of the following month. Table 1 lists late CLEC Aggregate Carrier-to-Carrier Reports while Table 2 lists late KPMG Consulting CLEC Specific Reports. The timeliness of delivery of these reports was measured by comparing the date stamp of when the report was delivered against the due date.

**Table 1: Late CLEC Aggregate Carrier-to-Carrier Reports**

<b>Month</b>	<b>Due Date</b>	<b>Date Received</b>
June 2000	July 25, 2000	September 6, 2000
July 2000	August 25, 2000	August 31, 2000
August 2000	September 25, 2000	September 27, 2000
October 2000	November 27, 2000	November 28, 2000

**Table 2: Late KPMG Consulting CLEC Specific Carrier-to-Carrier Reports**

<b>Month</b>	<b>Due Date</b>	<b>Date Received</b>
September 2000	October 25, 2000	November 8, 2000
October 2000	November 27, 2000	December 1, 2000

#### **Assessment**

Without timely delivery of Carrier-to-Carrier Reports, the NJBPU and CLECs cannot determine the level of service quality provided.